



“ The right solutions are the result of answering the right questions.”

Vendor Evaluation Criteria

Each vendor will be evaluated according to their ability to give our clients:

- Overall Service and Quality
- Quality Communication materials
- Cost Efficiency
- Responsiveness to Client Feedback
- Willingness to adapt to changing needs and circumstances
- Think outside the box
- Delivery of renewal information
- Management Reporting
- Accuracy of Claims Processing
- Provide Internal Audit Results